

**SAVE MORE  
WIN MORE**  
10 YEARS OF MORE

Savings are meant to be exciting  
Save more to win more with  
Access Bank.



 **access**



Terms & Conditions Apply

## FREQUENTLY ASKED QUESTIONS (FAQs)

### 1. Q. What is the Access Bank “Save More, Win More” Promo all about?

- A. To celebrate 10 years of our operations in Ghana, Access Bank has launched the “Save More, Win More” promo to reward all our loyal customers.
- B. The promo which is an industry first branch-based promo, is designed to encourage you to inculcate a savings habit, whilst winning exciting monthly and grand prizes.
- C. The promo also reaffirms our brand promise of delivering “more than banking” to you, our cherished customer.

### 2. Q. What is the duration of the promo?

- A. Promo starts from August 09 to December 31, 2019.

### 3. Q. Who can participate in this Promo?

- A. Participation is open to both existing and new individual customers of the Bank.
- B. If you do not have a current or savings account with us, or have a dormant or zero balance account, this is the best time to open an account, fund or reactivate your account to win exciting rewards every month.

### 4.Q. Which accounts qualify for the promo?

- A. To qualify for the promo, you will need to have any of the following *Current* and *Savings* accounts with the Bank:
  - Solo
  - Early Savers
  - Goal
  - Gold
  - Golden Age
  - Mpower Salary
  - Premier Savings
  - Instant Savings
  - Premier Current
  - Current Account – Individual
  - Current Account – Corporate
  - Corporate (SME) Savings
  - Mpower Biz

**5. Q. How do I enter the promo?**

- A. You simply need to deposit GHS100 or more to automatically be part of the promo.
- B. New customers will need to open a savings or current account and deposit GHS100 or more in their account.

**6. Q. How will rewards be shared in this promo?**

- A. Customer rewards will be branch-based at the end of every month.
- B. The unique thing with this promo is that you can win a reward wherever you are in Ghana, because rewards will be given at every branch at the end of every month during the prom period.
- C. So simply keep saving to win amazing prizes.

**7. Q. What rewards can I win in the promo?**

- A. There are thousands of rewards up for grabs as follows: Smart TVs, Cash rewards, Free School Fees payment, Weekend getaways, Fuel coupons, Meal tickets, DSTV with 3 months subscription, Airtime/Data, T Shirts and many more.

**8. Q. How do I open an account?**

- A. You can open an account by just dialing \*901# on your phone and following the prompts, or
- B. You can walk into any Access Bank branch with a valid ID, valid residential address/utility bill and a passport picture.

**9. Q. How do I obtain a card?**

- A. You can obtain a card instantly as soon as you walk into any of our branches.

**10. Q. How do I fund my zero balance account?**

- A. You simply have to visit a branch to deposit money or link your mobile money wallet to your account to make a deposit.

**11. Q. How do I reactivate my dormant account?**

- A. You will need to fill a simple form at any of our branches and then make a deposit via any of the available channels.

**12. Q. If I am an existing customer, do I need to open a new account to participate in the promo?**

- A. No, if your account is any of the eligible accounts indicated.
- B. Yes, if your account type is not listed.

**13. Q. Can I withdraw money during this promo?**

- A. Yes. You can withdraw money from your account during the promotion. You however need to ensure you maintain the required balance in your account.

**14. Q. How will I know I have won?**

- A. You will be contacted by your branch informing you that you have won as well as when and how to receive your rewards.

**15. Q. Can I win again if I have already won in a previous month?**

- A. Yes. However, you are encouraged to make additional deposits in subsequent months.

**16. Q. Who can I contact if I need more information?**

- A. Your usual relationship manager will be delighted to help if you need more information.
- B. Access Bank customer service channels are available 24/7, as usual you can reach us by:
- i. Toll free: 0800-004400
  - ii. Email: [info@ghana.accessbankplc.com](mailto:info@ghana.accessbankplc.com)
  - iii. Website: [www.ghana.accessbankplc.com](http://www.ghana.accessbankplc.com)

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Access Bank. More Than Banking.