



AKYEDE3 NKOAA PROMO FREQUENTLY ASKED QUESTIONS

Q. What is the “Akyede3 Nkoa” Promo all about?

Ans:

- It is a loyalty promotion for money transfer products.
- The promo will run across all branches.
- The promo is intended to reward customers for their loyalty and patronage.
- The promo will give customers a unique opportunity to experience an enjoyable service at Access Bank.

Q. Which money transfer products qualify in this promo?

Ans:

- MoneyGram
- Western Union
- AccessAfrica
- Ria
- Zeepay
- UnityLink
- WorldRemit
- Expresspay

Q. What are the rewards at stake?

Ans:

- FREE Instant Airtime
 - GH5 airtime for transaction amounts of GHS500 – 10,000
 - GHS10 airtime for transaction amounts of GHS10,001 – 20,000
 - GHS15 for transaction amounts of GHS20,001 and above
- Corporate gifts
- 900g Gino Rice
- Branch Rewards

Q. What should I do to get rewarded?

Ans:

- Receive your **Western Union, MoneyGram, Ria, Zeepay, UnityLink, World Remit or Expresspay** transfers in your account, on your wallet or over the counter.
- Send or receive money through **AccessAfrica**.
- Receive money through your Access Bank Cedi account through UnityLink, Ria, MoneyGram, Western Union, Expresspay, AccessAfrica and get rewarded.

Q. How long will this promo last?

Ans: The Promo is running from **May to 31st July 2023**.

Q. Do I need to perform a number of transactions to qualify for the instant airtime and other gift items?

Ans: One transaction of GHS500 and above entitles you to a win.



Q. Do I need to have an account with Access Bank before I can participate?

Ans: NO! The promo is open to both Account holders and non-Account holders.

Q. Is this open to everyone?

Ans: YES! It's open to all e.g., Students, Workers, Traders, Tourists, Distributors and Suppliers, Importers and Exporters etc.

Q. What is the maximum amount that one can receive per transaction?

Ans: Equivalent of the following amounts in Cedis:

- Western Union - \$7,500
- MoneyGram - \$8,000
 - Ria - \$10'000
- Zeepay - £6,000
- UnityLink - £6,000
- AccessAfrica - No limit (*subject to regulatory permission in Send Corridor*)

Q. What is the maximum amount that I can send through AccessAfrica?

Ans: The maximum amount in Ghana is \$10,000 per year.

Q. What are the benefits of the promo to me?

Ans:

- Quick access to your funds.
- Offers you the opportunity to send funds to your loved ones and business associates without hassle.
- Stress-free funds transfer
- Direct credit to beneficiary account in Access Bank for Ria, UnityLink, MoneyGram, Western Union, Expresspay and AccessAfrica.
- No cost to beneficiary for all who receive transactions.
- Access free airtime to confirm receipt of funds to the Sender or to call your loved one.
- Elimination of risk associated with cash-based transactions in the regions.
- Create an opportunity to maintain ties with family and friends.

Q. How many times do I visit to get rewarded?

Ans: There is no limit to the number of visits. You will be rewarded anytime you visit the bank for your remittance worth GHS500 and above.

Q. Contact Details

Ans: For more details on the Promo, visit our website www.ghana.accessbankplc.com
Or call our Toll-free number 0800004400.

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