

Joint Press release

September 28, 2016
Accra, Ghana

ACCESS BANK AND ARAMEX INTRODUCE SHOP & SHIP SERVICE TO CUSTOMERS



Officials of Aramex and Access Bank Ghana

Customers of Access Bank who enjoy online shopping with their Access Visa Cards can now ship their purchased items directly to Ghana with Aramex's "Shop & Ship".

"Shop and Ship" powered by Aramex, gives members shipping addresses in the US, UK, China, Germany, France, UAE, Singapore, Malaysia, Italy, Hong Kong, Spain, India, South Africa, Canada and Turkey to use as shipping addresses on their favourite online store and have them shipped to Ghana at reasonable shipping rates.

Until now, many Ghanaians have had to rely on relatives and friends coming from the locations of their desired shopping centres to bring their shopping items as most online retail shops do not ship to Ghana.

By offering the Shop & Ship service, an online platform and delivery services, Access Bank is bringing to Ghana a convenient shopping experience where customers will receive purchased goods in a short period of time.

Speaking at the launch on behalf of Access Bank's Managing Director, the Head of Exclusive Banking, Mrs. Matilda Asante-Asiedu, highlighted the benefits that customers stand to gain when they sign on to the service and use their Access Visa Cards.

She said, "E-commerce has made little headway in Ghana despite the growth in bridging the ICT gap. With the Shop & Ship service, we're creating more opportunities for the industry to thrive while helping customers to have the freedom to shop from anywhere in the world."

Mrs. Asante-Asiedu also added that customers who register on the service within the first six months get 50% discount off the registration charge. It is worth noting that, Access Bank does not charge customers when they use their Visa Prepaid or Debit

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Cards online or when they withdraw money on any Access Bank ATM or make payments on their Point Of Sale terminals.

Aramex Regional Manager for West Africa, Mr. Samer Hajjar said: “We are excited to be partnering with Access Bank. This agreement reflects our commitment to further growing the e-commerce sector and provide more customers with a highly efficient and convenient online shopping solution. It is an example of how we are helping to better connect online shoppers to e-tailers from around the world, in line with our commitment to facilitating global trade, to meet the increasing demand for global online shopping delivery solutions and to support e-tailers to grow their business.”

Customers who wish to register for the lifetime membership of Shop & Ship can pick a registration from any of Access Banks 46 locations across the country or download from the Bank’s website www.ghana.accessbankplc.com. Once the forms are completed they must be submitted at the branch to be registered for the service.

Access Bank continues to demonstrate a commitment to bring quality service to customers through consistent investment adapted to their needs. The Bank is also leading the way with investments in key sectors of the economy including Telecommunications, energy, oil and gas, Manufacturing and Agriculture.

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Note to editors

About Access Bank (Ghana)

Access Bank Ghana is a full service commercial bank providing universal banking services to individuals and businesses across Ghana. Launched in 2009, as one of the most capitalized banks, the Bank has continued to consolidate its reputation as one of the fastest growing in the industry.

With an impressive growth trajectory over the past 7 years, which earned it the 2013 Bank of the year award, the Bank continues to develop a deep understanding of its customers, delivering excellent service and empowering them to achieve more through value added products and services.

Currently operating from 46 business locations covering 9 regions in Ghana, the Bank continues to build long-term relationships with its customers based on trust, fairness and transparency.

Access Bank Ghana is a member of the Access Bank Group, which has presence across 8 African markets spanning Sub-Saharan Africa’s three monetary zones, the Far East, Middle East, Asia and the United Kingdom.

About Aramex:

Aramex (DFM: ARMX) is a leading global provider of comprehensive logistics and transportation solutions. Established in 1982 as an express operator, the company rapidly evolved into a global brand recognized for its customized services and innovative multi-product offering. Traded on the NASDAQ from 1997 to 2002, Aramex today is a publicly traded company on the Dubai Financial Market, employing more than 13,800 people in over 350 locations across 60 countries and leads a strong alliance network providing global presence, and bringing together 40 independent express companies from around the world. The range of services offered by Aramex includes integrated logistics solutions, international and domestic express delivery, freight forwarding, secure records and information management solutions, and e-services, including e-business solutions and Shop & Ship.

For more information, please visit us at www.aramex.com.

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About Shop & Ship

Shop & Ship (S&S), is a leading international online shipping solution that was created by Aramex in 2000, to make global online shopping more convenient and accessible to consumers from all over the world.

Once registered to the service, members receive 17 physical addresses in the US, UK, China, Turkey, UAE, India, South Africa, Hong Kong, Germany, Italy, Spain, France, Singapore, Canada, Thailand, South Korea and Malaysia. Shop & Ship then delivers global online shopping efficiently and hassle free. The service is available in over 62 cities and is powered by Aramex, a leading global logistics company.

For further information, contact:

Nana Adu Kyeremateng, NanaAdu.Kyeremateng@ghana.accessbankplc.com

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